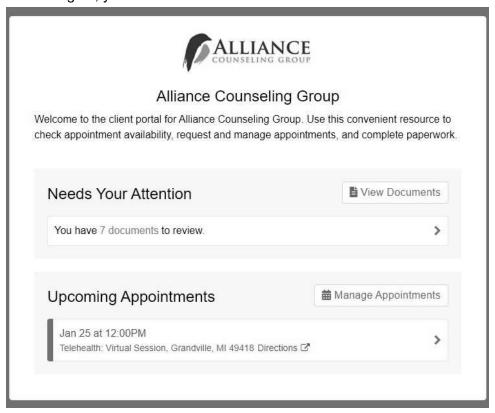
Welcome to Alliance Counseling Group!

We hope that providing you with this tool will simplify the paperwork process for you! Here are some step by step instructions to help you through the process. Other than the card uploads, all of the documents are simple forms you can fill out and sign electronically and can be completed easily on a computer, tablet or phone. All you need to do is create a Therapy Notes Portal Account after you receive a welcome email and follow these simple instructions to complete your information.

Instructions For Completing Your Documents Electronically

You will receive a welcome email inviting you to the Therapy Notes Portal. After you have created a password, Log in using your email and most importantly, SAVE YOUR PASSWORD! After doing so, you will see this screen:



Hover then click on your pending documents. You may have a different number of documents depending on what your therapist would like you to fill out.

Pending document request	Sent on January 26, 2022 at 9:51AM EST
Client Information Form	Review and Complete
Client Contacts Form	Review and Complete
Payment Authorization Form	Review and Complete
Consent for Services	Review and Complete
Notice of Privacy Practices	Review and Complete
ACG Intake: ID Upload PDF 2MB	Review and Complete
ACG Intake: Insurance Card Upload-BACK	POF 2MB Review and Complete
ACG Intake: Insurance Card Upload-FRONT	Review and Complete

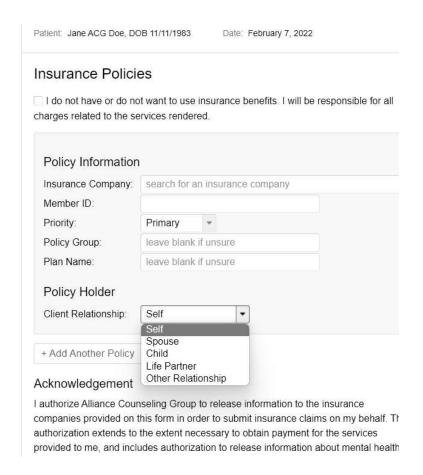
Any of the documents that say 'Review and Complete' are documents you will need to do, ideally *before* your first visit with your therapist. Click 'Review and Complete'.

Tab through the fields of each document to complete the information and then click "Submit Completed Document".

CLIENT INSURANCE FORM:

Please note: It is important to select the correct relationship in the dropdown under Policy Holder.

Choose the person whose name is listed first or in bold on the front of your insurance card. (If your name is not listed first on the card, you would not select Self.)



Please remember to include the subscriber date of birth to prevent any delays in submitting claims to insurance.

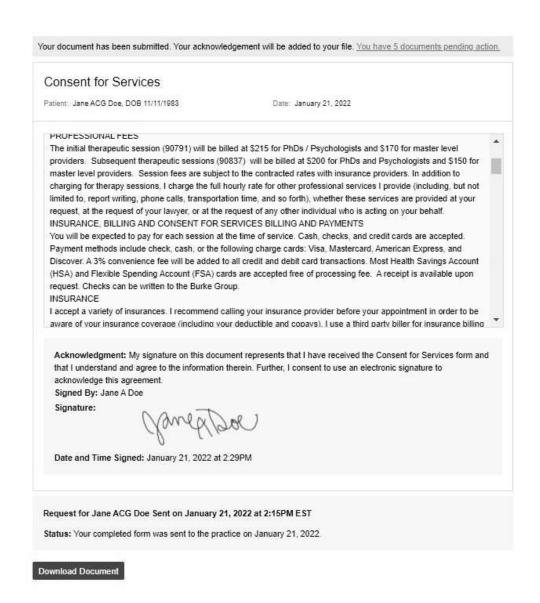
For the REQUIRED: Insurance Card Upload FRONT, BACK and ID document requests, you will find further instructions for those uploads once you hit Review and Complete or you can view them here:

Insurance/ID Upload Request Instructions

IMPORTANT: Please disable the LIVE photo option if you have an iPhone. Thank you!

Once you complete each document, at the top of the page, click on "You have ___ documents pending action" until you are finished with all of the documents.

Your form has been submitted. Our staff will review your information before updating your record. You have 6 documents pending action.



Note: Some of the documents only require a signature! You also have the option to download the documents if you need them for any reason.

Thank you in advance for completing all necessary information!